

NEONATOLOGY UNIT

Your son/daughter has been admitted in the Neonatology Unit.

The Neonatology Unit is an specific area for the attention of newborns with health problems or for babys younger than one month old. The circumstances that have made that your son is admitted entails to separate from him temporarily, and for this reason, to minimize the difficulties at this moment, you must know that you are able to enter and stay with your son all the time that you need, by only calling to 871 20 20 000 (Extension 1130/1132)

The Unit team is formed by pediatricians, nurses and nurse's aide, and their aim is to give you specialized attention with human warmth and quality to families who are admitted in our hospital. To reach these aims we need your help and collaboration.

OPEN DOORS UNIT

- Parents will be able to visit their son whenever they want. We recommend to avoid the moments with major number of hospital staff (9h to 1h AM). Only in special situations, or in case of clinical deterioration, will we be able to ask you to stay in the Waiting Room.
- Rules may be individualized depending on the needs of each infant.

WHILE REMAINING IN THE UNIT YOU MUST:

- Use a green coat identified with your son's. Put it on tying it on your back. In case there aren't enough green coats, ask for them to the nursery staff.
- Remove all your rings, watches and bracelets before you wash your hands.
- Wash your hands (up to your elbows) with the soap you will find beside the sink in the Unit entrance.
- Use face mask in case you feel cold symptoms. You can find face masks in the glass cabinet beside the sink of the entrance.

- The use of mobile phones is not allowed inside the Unit. In case you must keep it connected, put in on silence mode and get out of the Unit when you need to answer the call.

MEDICAL INFORMATION FOR PARENTS

- Monday-Friday at 02h PM, in the "Entrevistas Clínicas" office (situated at entre Unit entrance).

VISIT SCHEDULE FOR FAMILY RELATIVES

- The entrance of the brothers of the newborn is allowed with one of the parents, previous agreement of the pediatrician and the nurse.
- Visit Schedule for family relatives:
Morning: 01:15 – 01:30 Afternoon: 08:15 – 08:30
The access will be allowed to one of the relatives (not interchangeable) accompanied with the mother or father. In twin births or triplets, the entrance is allowed to 2 relatives with the mother or father.
- It is important that each family focuses the visit in their own son and preserves the intimacy of other patients.

HOSPICE

- In case of breastfeeding, you have at your disposal 2 rooms (Hospice) assigned for the mother's rest; we will let you know how to use them.
- Hospice rooms are exclusively assigned for the mother's rest, to whom we will provide with all the meals and hygiene needs. The father and the rest of the visitors must wait in the Waiting Room, located at the left of the Unit entrance.

NEONATOLOGY UNIT